IT info of the University of Tartu

Requests portal
Here you can contact the UT helpdesk (IT helpdesk, e-learning, DHIS).

Status
Here you can check the information about the status of the university's IT services and planned outages.

Guides
Here you can find information on a range of computer-related topics.
Info

For new employee
For new student
Information about cybersecurity

Popular topics
IT helpdesk most read computer help guides in the past month

1. VPN
2. E-mail
3. FAQ turning off e-mail forwarding
4. GlobalProtect VPN connection (Windows)
5. GlobalProtect VPN connection (Linux)
6. Installing Microsoft Office 365
7. Microsoft Copilot
8. Connecting a cloud printer manually
9. Outlook setup on Windows
10. Stata

News

- Microsoft Teams update —

The Microsoft Teams update brings significant changes to the user experience and features. Starting March 31, 2024, all classic Teams users who have not yet switched to Teams will receive the new upgrade. Until that day, users can continue using Teams Classic Teams, but we recommend that you migrate to the new Teams as soon as possible. Also check Introducing the new Microsoft Teams, now in preview.

- Artificial intelligence (AI) — Artificial intelligence (AI) is the intelligence of a machine that is used in the IT support, research and development work of the university. The page's subcategories include two main products: Microsoft Copilot (Bing Chat Enterprise) and OpenAI API.
- FAQ turning off e-mail forwarding —
From January 29, 2024 at 3:00 p.m., due to security reasons, the forwarding of @ut.ee e-mail to non-university e-mail addresses will be stopped and all current forwarding will be stopped. After January 29, people who have forwarded mail can only read them from the @ut.ee mailbox either through the website mail365.ut.ee and https://kiri.ut.ee or by adding the @ut.ee mailbox to the e-mail application of their computer and smart device.

More detailed information can be found on the intranet.

Instructions about adding e-mail accounts can be found in the following guides:

- Outlook setup on Windows
- Outlook setup on Mac
- Outlook setup on Android
- Apple Mail setup on Mac
- Apple Mail setup on iOS
- Mozilla Thunderbird setup

Also check Microsoft: Outlook training.