 Requests portal
Here you can contact the UT helpdesk (IT helpdesk, e-learning, DHIS).

 Status
Here you can check the information about the status of the university's IT services and planned outages.

 Guides
Here you can find information on a range of computer-related topics.
Info

For new employee
For new student
Information about cybersecurity

Popular topics

IT helpdesk most read computer help guides in the past month

1. Install Microsoft Office 365
2. Eduroam
3. VPN
4. Forwarding e-mails
5. User account
6. E-mail
7. GlobalProtect VPN connection (Windows)
8. Software
9. Internet connection
10. Entering UT information systems

News

- **Password managers** — Password managers are secure software applications that can be used to manage and securely store passwords. These apps give you the ability to create strong passwords and store them securely, so you don’t have to worry about remembering or losing them.
- **Check your information security knowledge** — We invite all employees of the University of Tartu to check their information security knowledge with cyber hygiene tests in the online environment. The aim of the tests is to highlight the main risks of everyday computer use through real-life examples and test questions and to make the computer user think about them.
- **Bing Chat Enterprise** — **Bing Chat Enterprise** is a version of Bing Chat, an artificial intelligence-based chatbot, for employees of the University of Tartu, which ensures that the data used in conversations is protected and does not leak outside the organization.