IT info of the University of Tartu

Helpdesk
Here you can contact the UT helpdesk (IT helpdesk, e-learning, DHIS).

Status
Here you can check the information about the status of the university's IT services and planned outages.

Instructions
Here you can find information on a range of computer-related topics.

**Info**

- For new employee
- For new student
- Information about cybersecurity

**Popular topics**

IT helpdesk most read computer help guides in the past month

1. E-mail
2. GlobalProtect VPN connection (Windows)
3. VPN
4. Suggested names for mailing lists
5. Install Microsoft Office 365
6. Microsoft Office 365
7. Procedure for using the mailing list service
8. Zoom
9. Mailing lists
10. Printing

**News**

**Password manager applications**
Joonas Masing 30.05.23

It is recommended to keep data for logging into the University of Tartu systems in a password manager. Password managers are secure software applications that can be used to manage and securely store passwords ...

**Information security knowledge**
Joonas Masing 14.03.23

We invite all employees of the University of Tartu to check their information security knowledge with cyber hygiene tests in the online environment. The aim of the tests is to highlight the main risks of everyday computer use through real-life examples and...

**Digital cleanup guidelines**
Imre Lall 05.02.23

Digital junk is the stuff that unknowingly but surely accumulates on our computers. Over time, various useless programs, documents and many other unwanted things appear in the machine. Therefore, using the computer becomes more cumbersome and...